



MUNSTER
BOVINE

EDIY Customer COVID19
Standard Operating Procedure (SOP)

October 2020

Version 1.1

1 Document Revisions

Date	Version Number	Document Changes	Author
16/03/20	1.0	Initial Draft	Denise Murphy
07/10/20	1.1		Denise Murphy

2 Approvals

Role	Name	Signature	Date
CEO	Kevin Coffey		
Head of Technical	Doreen Corridan		
Field Manager	Rosarii O'Connor		
HR Officer	Denise Murphy		

3 Scope

As part of the national effort to minimise the spread of Coronavirus (Covid-19) and to protect both herdowners and Munster Bovine staff the following protocols are been implemented for the EDIY service and to ensure continuity of the service.

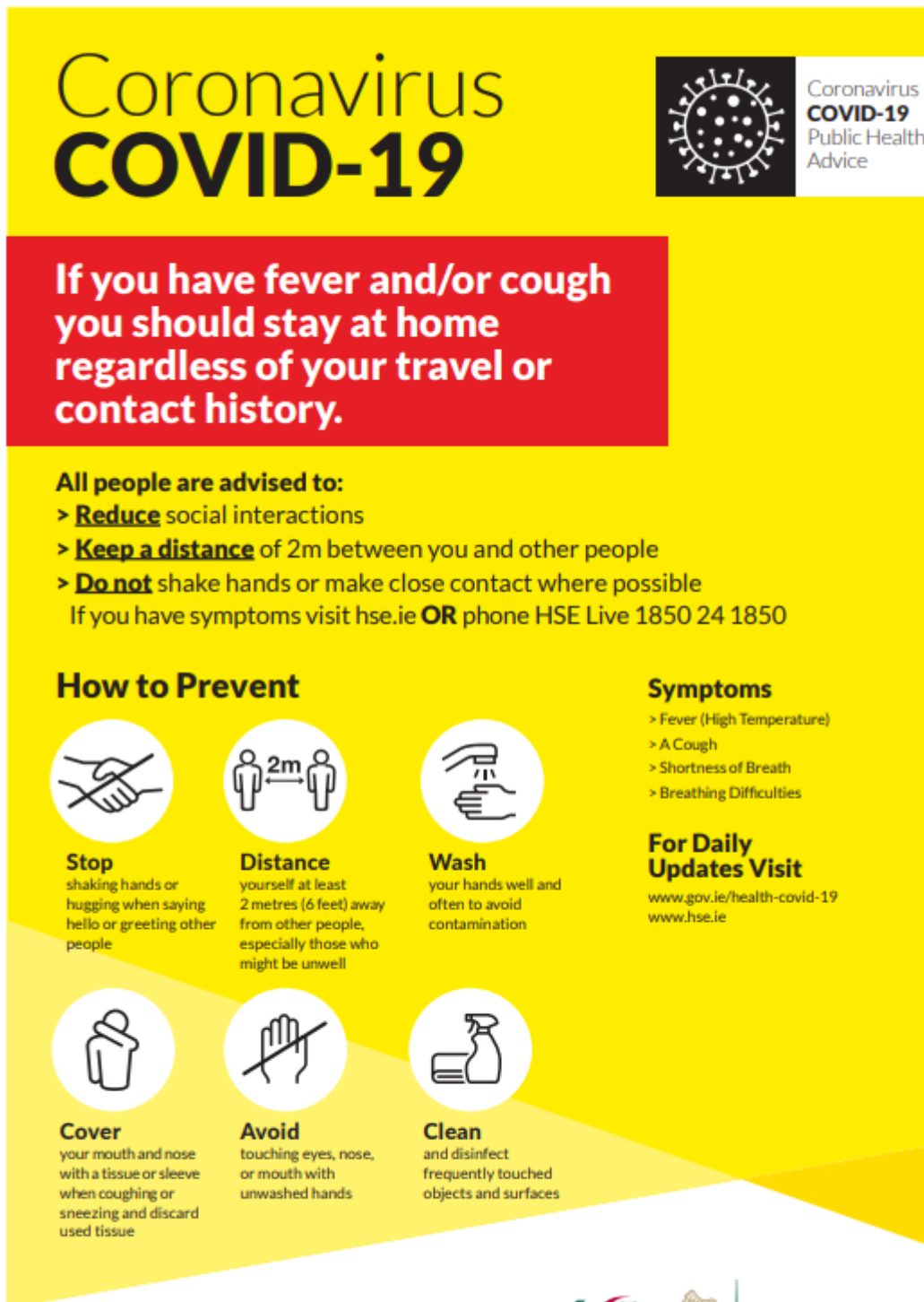
4 Social Interactions

Munster Bovines Protocol is to have zero face to face contact between the EDIY Technician and Customer while on farm.

5 On Farm

- 5.1 The Technician will phone ahead to advise of a call time, and we are asking you NOT to be present when they are dropping or collecting equipment.
- 5.2 Maximise usage of the mobile phone to ensure zero personal contact with your EDIY technician.
- 5.3 Please provide a fresh footbath for the EDIY technician.
- 5.4 Have hand washing facilities available for the technician, clean water, soap and paper towels – no cloth towels. A bucket of water will suffice.
- 5.5 Provide a bag or bin for disposable gloves.
- 5.6 Please inform your EDIY Technician if you are restricting movements, self-isolating, awaiting a test/ medical advice or test positive for Covid 19 immediately, see Appendix 1
- 5.7 Ensure equipment is cleaned in a hot wash to ensure the protection of all involved in the service.

Appendix 1:- HSE Coronavirus Facts



Coronavirus COVID-19

Coronavirus COVID-19 Public Health Advice

If you have fever and/or cough you should stay at home regardless of your travel or contact history.

All people are advised to:

- > **Reduce** social interactions
- > **Keep a distance** of 2m between you and other people
- > **Do not** shake hands or make close contact where possible

If you have symptoms visit hse.ie **OR** phone HSE Live 1850 24 1850

How to Prevent

- Stop**
shaking hands or hugging when saying hello or greeting other people
- Distance**
yourself at least 2 metres (6 feet) away from other people, especially those who might be unwell
- Wash**
your hands well and often to avoid contamination
- Cover**
your mouth and nose with a tissue or sleeve when coughing or sneezing and discard used tissue
- Avoid**
touching eyes, nose, or mouth with unwashed hands
- Clean**
and disinfect frequently touched objects and surfaces

Symptoms

- > Fever (High Temperature)
- > A Cough
- > Shortness of Breath
- > Breathing Difficulties

For Daily Updates Visit

www.gov.ie/health-covid-19
www.hse.ie

Ireland is operating a delay strategy in line with WHO and ECDC advice



Rialtas na hÉireann
Government of Ireland